

1	Q: Does this robot vacuum go into different rooms by itself?
	A: If doors are open, yes. The smart navigation enables the robot vacuum to automatically go into other rooms, and its slim design can facilitate cleaning under furniture. Hope this can help you, friend.
2	Q: How about the battery? How does it work?
	A: The Trifo robot vacuum Ironpie is a self-charging robot vacuum with a built-in battery. It has a charging base. When the battery runs low, the robot cleaner will return to the charging base by itself.
3	Q: Should I turn the robot vacuum off or leave it at the base when it is not in use, does it charge consistently? Which one is better for longevity?
	A: It depends. If you use it on a regular basis, you can just leave it at the charging base for self-charging until it's fully charged. I kindly suggest you turn off the cleaning robot, if you will not use it for a long period of time.
4	Q: can you replace the battery in this?
	A: Yes. If the battery does not work, you may contact Trifo's authorized repair center for the replacement of rechargeable battery packs.
5	Q: Is it better for tile floors?
	A: Yes. The robot vacuum works smoothly on both tile and hardwood floors. Even does a great cleaning job on my low-pile carpet.
6	Q: How long is the self-charging robot vacuum full and how long does it need to be emptied?
	A: It depends on the dirt level, your carpet and traffic on your floors. I usually empty it once a week.
7	Q: Can the floor robot vacuum work well from hardwood to carpet?
	A: Sure, mine does great cleaning on both surfaces. Lighter rugs may get turned, but heavier ones will be fine.
8	Q: Does this cleaning robot do corner well?
	A: Yes, I think it does a pretty good job on corners. Its two brushes help sweep dirt in every nook and cranny
9	Q: Does it work with Alexa?
	A: Yes, of course, it is an Alexa-enabled robot vacuum.
10	Q: Can the robot vacuum cleaner mapping be used in a two-story house? I will take it upstairs while the base station is down stairs.
	A: Yes, but the robotic vacuum cleaner won't be able to return to its charging base after finished cleaning so you have to carry it back down the stairs.
11	Q: Should I purchase the warranty?
	A: No. Trifo's automatic vacuum robot offers one-year limited warranty for free.
12	Q: How does it work in a large house with several couches and a dining room table?
	A: This robot vacuum is very thin, around 2.91 inches. As long as the couches or tables have sufficient height above the floor, the smart vacuum robot will clean the area under the couches or tables.
13	Q: How noisy is this cleaning robot?
	A: M6 is a quieter robot cleaner than many other vacuum cleaners I've known. And it has three levels of suction power. You can set it to the quiet mode.
14	Q: Is this for 220 or 110?
	A: 110v.
15	Q : Do I need to set up boundaries for this vacuum?
	A: Yes, if you don't have a door or only want to clean specific area, you need to use boundaries to ensure it in a certain area.
16	Q: How big is the dustbin capacity?
	A : 600ml. I usually empty it once for 500sqft of tiles.
17	Q: What website can i find more information about automatic vacuum robot?
	A: Please visit www.trifo.com for more information.
18	Q: Is it important where I put the charging station?
	A: Yes, I kindly suggest you place the charging dock in an open area against the wall instead of the corner for this self-charging robot vacuum.
19	Q: How long will it clean for when I set the auto clean in my app?
	A: The robot vacuum cleaner will work until it cleans all areas or needs to be recharged.
20	Q: Does it work well on thick carpets? Thx
	A: this robot vacuum cleaner does well on my carpet, my carpet is low pile not that thick.
21	Q: Why did my robot connection fail?
	A: You need to make sure the Wi-Fi router is 2.4GHz and 802.11b/g/n bands, and make sure the network signal is stable.
22	Q: Can it be returned to charging dock if needed during the cleaning process?
	A: Yes, the vacuum robot can automatically enter the recharging mode and returns to the charging base when the power is insufficient. You can also recharge the robot vacuum by pressing the recharge button on the vacuum cleaner or through the recharge button in your mobile app.
23	Q: what's the size of the cleaner?
	A: Hello, Ironpie m6 robotic vacuum's dimension is: 13 x 13 x 2.9 inches.
24	Q: Does it come with a remote?
	A: No, it is a Wi-Fi connection and you can control via Trifo Home App on your mobile. Smart and convenient.
25	Q: Hello, does it actually clean everywhere or do you have to position it and guide it through an entire room?
	A: It is a robot vacuum with smart navigating function. It knows where it is and where it has cleaned. As long as there are no obstructions on the path, the robot vacuum will clean everywhere it goes by its own, on both hardwood floors and carpet. I just leave it alone to take charge of all cleaning jobs.
26	Q: Is there a way to stop my lovely cleaner from going into a different room without a door or obstacle?
	A: I'm afraid not. You can use a barricade to stop the robot vacuum from going into a different room.
27	Q: Does this robot cleaner pick up sand?
	A: Yes it can pick up sand but not to a large amount otherwise it may damage the vacuum robot. However, it does a very good job at picking up dust.
28	Q: How do I operate it to clean all my rooms? And how does it know where to go?
	A: Just press the power button and the robot vacuum will find its way and clean all my rooms on its own. It is driven by smart visual navigation, thereby able to design a zig-zag cleaning route with knowing where it has/hasn't serviced. I can control my robot vacuum mapping the room on the app.
29	Q: How big is the dust container?
	A: 600ml.
30	Q: Does they work on medium pile carpets?
	A: Yes, I have several different pile carpets, the robot vacuum does a great job on cleaning them. Very useful!
31	Q: How long will the battery last for each use?
	A: Hi, the vacuum robot can run for up to 100 minutes on a single battery charge.
32	Q: Does it get caught on blanket that is left in the ground?
	A: Yes, it will get caught on any loose items, such as charging cable, baby toys and so on. I kindly suggest you can pick up these items before cleaning.
33	Q: Will this work without WIFI?
	A: Yes, you can directly press the button on Ironpie to start a cleaning job without opening the mobile app.

34	Q: How about the volume of noise?
	A: It is a quiet robot cleaner on rugs, I can hear it when I close the door, but it is not loud.
35	Q: Does this work on dark floors?
	A: Yes this smart robot vacuum will run on dark floors, but will be more sensitive to light colors.
36	Q: Is the Wi-Fi connection limited to 2.4 GHz?
	A: Yes, if you have both 2.4 and 5GHz, your smartphone needs to connect to 2.4GHz WiFi first and then connect your robot vacuum to the app.
37	Q: Will this smart robot vacuum scratch my hard wood floors?
	A: Nope! It is really gentle. I have no issues about scratching.
38	Q: Can it be used outdoors or on forest floors to prevent wildfires?
	A: No, it is an indoor household product. Using it outdoor will cause damage to the robot vacuum.
39	Q: Does this robot vacuum cleaner work in the dark at night?
	A: Yes, it can work in the dark environment. But I think this vacuum robot needs to work better under sufficient light.
40	Q: Does the m6 have the option for wet mopping?
	A: I do not think so, the user manual states that this cleaning robot cannot be used for wet mopping.
41	Q: Are there any reports of scratching stained concrete floors?
	A: So far, nope.
42	Q: How much dirt/dust can this contain before full?
	A: Depends on the amount of the dirt. It usually picks up as much dirt as it can within 100 minutes.
43	Q: can it run without the app? I want to send this for my grandmother because she is not very technical.
	A: Sure, the mobile app is an added convenience for remote control but not the precondition..
44	Q: Is there any temperature limit for using robot vacuum?
	A: It works between 0°C - 40°C (32°F - 104°F)..
45	Q: How often I have to change the filter?
	A: It depends on how much dirty in your environment. Cleaning up the bin after each task is done is recommended for longer use of the robot vacuum.
46	Q: How would it with wood chips and ash?
	A: I don't suggest it should pick up wood chips and ashes. That will perhaps cause damages to the cleaning robot. It does really well with dust, cotton wool, hair, etc.
47	Q: Is it work compatible with Android?
	A: Yes, it's works very well with Android.
48	Q: Can this Ironpie m6 filter be washed?
	A: Yes, the user manual says that the primary filter strainer of this robot vacuum is washable, but the high efficiency strainer is not. It should be cleaned regularly.
49	Q: does it work well, is it worth the money?
	A: I really love my robot vacuum cleaner. It's my little assistant. I usually plan to vacuum twice a week. Highly recommended!
50	Q: Does it dock automatically?
	A: Sure, it will dock for self-charging when it is finished cleaning. Or you can also press the dock button on the robot vacuum or the app to get it to dock early.
51	Q: What is the voltage for charging?
	A: Hello, this Ironpie m6 robot vacuum is designed to work on 14.4 volts. hope this can help u.
52	Q: How long is the warranty that comes with it?
	A: 12-month limited warranty
53	Q: Is this smart home vacuum robot compatible with Apple?
	A: perfectly compatible with iOS and Android smartphone or tablet
54	Q: How do you continue vacuuming a different floor?
	A: I think you have to carry the floor cleaning robot up and move it to different floor.
55	Q: What app does the Trifo m6 robot vacuum require?
	A: The Trifo Home App is available on Google Play for Android, as well as the App Store for Apple.
56	Q: Does it have a home base for self-charging and stop itself?
	A: Sure, this robot vacuum docks itself when the battery is low. Or you can control it through APP with your mobile phone.
57	Q: Is it very noisy for cleaning??? And how long do I need to change brush???
	A: This robot cleaner is a quiet one. It is far less noisy than our regular vacuum. I do not need to change the brush, because I have been using it for three months and there is no any wear and tear.
58	Q: Would this work well on tiled floors?
	A: This vacuum robot is suitable for most floor types, including hardwood and tiled floors.
59	Q: We have hard wood floors and carpet. Will this work?
	A: Yes, the vacuum robot works for both! It works great, be sure to clean the brush twice a week. Besides, maintenance is very important.
60	Q: Can it clean at night?
	A: Yes, the m6 robot cleaner has the capability to clean both day and night.
61	Q: Does it auto dock?
	A: Yes, it makes its way back after it is finished with a cycle or in low battery.
62	Q: does it come with a charging station ?
	A: Yes. It comes with a dock. The self-cleaning vacuum automatically returns to the dock when its battery gets low.
63	Q: Does this wifi robot vacuum come with a lithium battery?
	A: Yes, this APP control robot vacuum comes with 2500 mAh rechargeable lithium battery pack.
64	Q: Is it compatible with Apple Siri?
	A: No, not compatible with Siri.,
65	Q: Does this product damage Laminate floors?
	A: No, this robot vacuum works great on them.
66	Q: what batteries does Trifo m6 use?
	A: It comes with 2500 mAh battery and can be used for over a year.
67	Q: What surface area can this cover?
	A: It goes over all kinds of floors, hardwood, medium shag carpet, and tile.
68	Q: how often do we need to empty the dustbin?
	A: It really depends on how often you use it. Every time I use it, I always clean everything, the parts, brushes etc., after using. I suppose it is certainly OK to clean the dustbin once a week.
69	Q: Does the app show the cleaned area and path in real time?
	A: Yes, it does. The app will show the real-time map when the robot vacuum cleaner works. You can check its location and cleaning path on the app anytime, anywhere. It is very cool!.
70	Q: can they both be connected to the app and clean at the same time if I buy two (one for upstairs and another for downstairs)?

	A: Yes. You can add two in Trifo Home app. They can work together without problem.
71	Q: How long does it take to charge?
	A: It will take 300 minutes to get full charge.
72	Q: Can this work without network?
	A: Yes, just press the power button and it works. Wifi connection is for more conveniences.
73	Q: Is it compatible with 5GHz networks?
	A: Like all robot vacuums I know, it only supports 2.4Ghz network.
74	Q: Why does my cleaning robot voice charging error?
	A: Hello, check if the battery is installed correctly before being recharged. Please make sure the robot cleaner could be powered on.
	If any abnormal sign happens during recharging, it may be either robot or charging base displaced.
75	Q: Is it possible to directly see the scene via APP in the room through the camera?
	A: Yes. The vacuum robot with camera can help you remotely monitor your home, and you can see what is happening with real-time image transmission on the app.
76	Q: Will it work on dark colored wood floors?
	A: Yes, this robotic floor cleaner works great on wood, laminate, tile, and shorter fiber carpet.
77	Q: How often do I need to replace the main roller brush?
	A: I clean it after each use. I've had mine for two months and it looks fine.
78	Q: Will it work well on high pile shaggy rugs?
	A: Not sure. I have a low-pile carpet in my bedroom, and my robot vacuum cleans very smoothly on it.
79	Q: how well does robot vacuum clean carpets?
	A: I'm very happy with its performance on carpets. We have hardwood and tile with a few rugs. It does a great job on the lower pile rugs.
80	Q: Will the smart vacuum robot get stuck on the transition between hardwood floor and rug?
	A: Mine has no problem transitioning from rug to ceramic tile or rug to hardwood floor. Maybe a high pile carpet would have a different result.
81	Q: Is this robot vacuum compatible with international voltage?
	A: Like any and all electrical items, it comes with a US adapter.
82	Q: Some say "Not very suitable for very dark-colored floors" What does this mean? I have dark wood floors.
	A: I don't know, but my robot vacuum works pretty well on my dark-colored carpet. I would assume it works on dark-colored floors, too. Not sure.
83	Q: Working quiet or loud?
	A: For me, it is quiet, even in its turbo mode.
84	Q: how many square feet does this cover?
	A: Not sure. It will run for about 60 minutes and clean my whole house, including. 2 carpeted bedrooms and a living room. Hope this info helps.
85	Q: I need a replacement that is not advertised.
	A: You can visit the website provided in the user manual.
86	Q: does it clean under chairs?
	A: If it fits under your chairs, it will clean the space.
87	Q: Does it pick up human hair?
	A: Yes, it picks up human hair as well as pet hair. The robot vacuum requires a bit of maintenance, so please be sure to clean the roller and brushes regularly.
88	Q: Can you adjust the suction?
	A: Sure. It has three different suction modes. You can adjust the suction via APP. The strongest suction hits 1800Pa.
89	Q: Is this m6 home vacuum robot quiet?
	A: All robotic vacuums make some noise...this one is relatively quiet.
90	Q: How often do we need to change the filters?
	A: It depends on the amount of debris the robot vacuum picks up. I bought extra filters so i replace every two months.
91	Q: Does this work well on thick carpets, or only low pile ones?
	A: Advisable for low pile carpets .
92	Q: I have it clean on weekly schedules, but my question is if it will run until battery is low?
	A: I've set schedule when I'm home. It runs until the battery is low, and will return to the dock for self-charging.
	Please do remember it will loose the program when you turn off the power.
93	Q: Does it fall over stairs?
	A: The user manual suggests users put a barrier just in case. We do have staircase and it does not go over it.
94	Q: Can one vacuum handle 3200 sq ft, or would 2 be better?
	A: I think 2 would be much better.
95	Q: Hello, would I be able to use this app in Canada as well? Does this app exclusive to WIFI only? thanks in advance.
	A: Of course. You can download it from Google play on Android devices or App store on iOS devices. Both Wifi and Mobile LAN can be used.
96	Q: Is there a language choice on the APP? Can I choose French?
	A: Yes, it does support French and many other European languages.
97	Q: Where can I buy filters and main brushes?
	A: Hi here, you can purchase those on Amazon.
98	Q: Can it be used with the google home?
	A: No, it does not work with Google home
99	Q: Does it do a good job picking up sand and dust?
	A: Dust yes, I'm not sure about sand. It does a good job on almost everything so far.
100	Q: Will this unit work in German where my daughter lives?
	A: Yes, you may need an American to European wall charger adapter if where she lives only has European charging wall plugs.